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July 17, 2012

POW. ZUNDELSITE POW. ELIJAMES POW. MUCHACHO

Hari Ravichandran CEO The Endurance International Group Inc. 70 Blanchard Road, 3rd Floor Burlington, MA 01803

Dear Mr. Ravichandran:

In the course of the Anti-Defamation League's work combating hate and extremism, we study and analyze information about the abuse of digital communication media. Some of our recent work has involved investigating registration and hosting information for the most egregious hate-filled websites.

We write regarding our concern about your company enabling the spread of hate on the internet. The problem continues to grow and we are hoping that you will be responsive to our concerns and consider partnering with us to address this serious issue. Using website metrics and reviewing on-line rhetoric, we have identified the primary 300 websites responsible for promoting hate and intolerance. We utilized the WHOIS database and other public domain information to identify hosting and registration details of the offending websites.

Our analysis of these complaints indicates that The Endurance International Group Inc. hosts multiple websites (www.volksfront-medien.org, www.zundelsite.org). Upon reviewing your company's Terms of Service (http://www.enduranceinternational.com/legal/legal_aup.bml) we have discovered that your stated policy, "Users may not: Utilize the Services to publish or disseminate information that (A) constitutes slander, libel or defamation...threaten persons with bodily harm, to make harassing or abusive statements or messages," prohibits the content which appears on the websites hosted by your service.

We are in the process of preparing and publishing a public report on hate sites that are hosted in the United States. Our current analysis indicates that The Endurance International Group Inc. is hosting several of the hate sites in this country. We wanted to bring these websites to your attention in advance of the report's publication so that you can review the sites in relation to your stated policies. If we have misinterpreted

your Terms of Service, or if you have concluded that the content on these sites is not a violation of those Terms, please let us know.

ADL has been a leader in the fight against hate and extremism for almost a century. The spread of hate on the internet is a priority concern and we have been working closely with other internet companies, including Google and Facebook, to explore strategies to combat hate while still protecting free speech principles and avoiding legal regulation. As a reputable company in the Internet industry, we urge you to enforce your published policies and abide by a high standard of corporate responsibility.

The ADL welcomes the opportunity to work with you on developing programs for the online industry that will foster better Internet citizenship and a safer user environment.

We look forward to hearing from you.

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Sincerely,

Deborah M. Lauter Director, Civil Rights Robert Trestan

Project Director, Cyberhate Response

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